

e-Smart ISO Success Case Story

About the company:

The company provides integrated logistics services both domestically and internationally by arranging sea and air transportation for dangerous goods.

Process Name :

ISO Documents Processing

Current Problems :

- 1 Using incorrect quality documents, old and new revisions.
- 2 The process of preparing, considering, and approving in order of steps takes a long time.
- 3 Unable to track status Document approval.
- 4 Difficult to find documents It takes time to search for lost documents.
- 5 There are costs for preparing documents in the form of paper, printer ink, and related office equipment.
- 6 There are communication problems within the organization. Communication distance. Delayed delivery of documents via courier.
- 7 Insufficient space for storing paper documents.

Suggested Solution : e-SMART ISO



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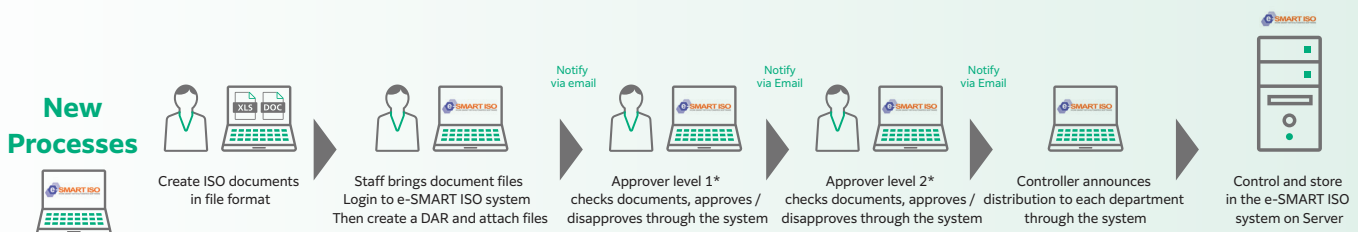
Solution details :

e-SMART ISO is a ready-made software developed to assist in quality management system operations, ensuring compliance with ISO standards. It helps to ensure accurate and up-to-date document management, convenient usability, long-term cost savings, and enhanced efficiency in quality management in accordance with ISO standard.



How the solution works :

- 1 Staff prepare ISO documents and import the documents into the e-SMART ISO system, create a DAR, and attach the file.
- 2 Approver level 1* checks documents, approves / disapproves through the system.
- 3 Approver level 2* checks documents, approves / disapproves through the system.
- 4 Controller announces distribution to each department through the system.
- 5 Control and store in the e-SMART ISO system on Server.



*The order of approval depends on each company's policy.

Benefits of e-SMART ISO :

- 1 Increase efficiency in managing and managing ISO quality documents.
- 2 Save time in implementing, learning and using.
- 3 Track the status of documents online. Search documents immediately.
- 4 Reduce document storage space and reduce paper use in the office. Reduce long-term costs.



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บริษัท ฟุจิฟิล์ม บิซิเนส อินโนเวชั่น (ประเทศไทย) จำกัด

123 อาคารชั้นทาวเวอร์ส เอ ชั้น 23-26 ถนนวิภาวดีรังสิต จอมพล จตุจักร กรุงเทพฯ 10900
โทร: 02-660-8000 แฟกซ์: 02-617-6748-9 Call Center: 02-660-8400

FUJIFILM Business Innovation (Thailand) Co.,Ltd

123 Sun Towers A Building, 23rd-26th Floor, Vibhavadi-Rangsit Road,
Chomphon, Chatuchak, Bangkok 10900

Tel: 02-660-8000 Fax: 02-617-6748-9 Call Center: 02-660-8400