

ACCOUNTS RECEIVABLE AUTOMATION

GET PAID FASTER — MUCH FASTER

Esker's automated Accounts Receivable solution utilises AI and RPA technology to remove the obstacles preventing businesses from collecting receivables in a timely manner. With Esker, users can automate at their own pace — from the first steps of credit approval to invoice delivery, to collection and allocation of all incoming payments — creating a faster, more streamlined AR process.

Why Automate with Esker?

END-TO-END EFFICIENCY

with automation and AI-driven tech that gives staff more time to focus on strategic customers & reporting



ENHANCED VISIBILITY

into internal AR performances as well as customer credit situations & related data & documents

OPTIMISED WORKING CAPITAL

via reduced costs, improved team productivity, faster payments & secured revenue



IMPROVED CUSTOMER EXPERIENCE

thanks to greater internal collaboration & a customer portal with online self-service tools

AR SOLUTION MODULES

Esker offers a comprehensive solution that automates what should be automated within the credit-to-cash process. The result? Employees are empowered to work smarter, not harder, while executives get the visibility they expect over the overall process and performance.

CREDIT MANAGEMENT

Through Esker, users can send and monitor new customers' credit apps, retrieve credit bureau data, and manage existing customers' credit risks by creating alerts and approval workflows according to credit policy.

INVOICE DELIVERY

Invoice data is auto-extracted while the invoice is delivered according to the customer's preference (postal mail, fax, email, EDI, portal). Compliance is guaranteed in 60+ countries.

COLLECTIONS MANAGEMENT

Documents related to collections are generated and delivered according to preset rules and preferred media. Collection tasks are organised in a to-do list and all post-sale data and required actions are centralised like a CRM.

PAYMENT

Customers can retrieve their invoices or account statements, easily send messages and pay online directly from a secure web portal via the most commonly used payment methods (credit card, ACH, EFT, SEPA, Direct Debit, etc.).

CASH ALLOCATION

Remittances are captured and processed by Esker's recognition engine and reconciled with open invoices in Esker. Bank statements and open invoices can be matched with or without remittances.



SOLUTION FEATURES & CAPABILITIES

Esker's 30+ years of field experience and dedication to product development is key to our Accounts Receivable solution's continued innovation. Below are some of the most prominent features behind the benefits:



CUSTOMER INFORMATION MANAGEMENT

Esker's Customer Information Management feature helps your business obtain a 360° view over AR (and other O2C) processes and documents in a single integrated platform. By providing real-time visibility into every customer account situation via an intelligent dashboard and KPIs, users benefit from simplified performance monitoring, issue identification and resolution, and onboarding.



ERP INTEGRATION

Esker's Accounts Receivable solution integrates with any ERP system or business application. Once the customer invoice is validated in the ERP, it is quickly and securely transmitted to Esker to be processed. Customer information, payment status and open AR files can also be synchronised.



END-TO-END CONNECTIVITY

By making intelligent connections between all applications, Esker's solution creates an environment of end-to-end AR efficiency. Collectors can retrieve the invoice delivery status, payments or credit alerts in real time so they can opt for strategic actions securing the revenue value tasks while customer service and AR managers can monitor performance with live KPIs and relevant metrics gathered in one customisable dashboard.



GLOBAL MANAGEMENT

Esker's Accounts Receivable solution is made for global organisations thanks to support of multi-languages, multi-sites, multi-currencies, worldwide payment coverage and global compliance. The cloud-based solution enables people to work better together while giving executives the level of visibility they need at each level of the organisation.



AI, RPA & PROCESS AUTOMATION

Utilising cognitive technologies like Artificial Intelligence (AI) and Robotic Process Automation (RPA), along with process automation, Esker's Accounts Receivable solution removes the low-value, repetitive administrative tasks so that employees can focus on what is important and value-added for the business.



AUTOMATION ON YOUR TERMS

Whether you prefer to automate all areas of AR at once or à la carte, Esker gives companies the freedom and flexibility to do either. What's more, Esker's scalable platform can be seamlessly utilised for other O2C actions and processes on your terms as well – from customer onboarding to order management to accounts receivable.



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Australia xxxxxxxx.com.au
China xxxxxxxx.com.cn

Hong Kong xxxxxxxx.com.hk

Korea xxxxxxxx.co.kr
Malaysia xxxxxxxx.com.my

Tel: (02) 9856 5000
Tel: 800-820-5146
Tel: 400-820-5146
Tel: (852) 2513 2513 for HongKong
Tel: (853) 2855 8008 for Macau
Tel: 1544 8988
Tel: 1300 88 5880

New Zealand xxxxxxxx.co.nz
Philippines xxxxxxxx.com.ph
Singapore xxxxxxxx.com.sg
Taiwan xxxxxxxx.co.tw
Thailand xxxxxxxx.co.th
Vietnam xxxxxxxx.com.vn

Tel: 0800 493 769
Tel: 632 878 5200
Tel: 65 6766 8888
Tel: (02) 2731 9099
Tel: 02 660 8400
Tel: (84 28) 3829 0038

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